

W-02181A-15-0216

ORIGINAL



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Arizona Corporation Commiss

Utilities Complaint Form

Investigator: Al Amezcua

Phone: <<< REDACTED >>>

Completion Date: 7/24/2015 3:12 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123458

Opinion Codes:

Opinion Date: 7/23/2015 4:48 PM

Rate Case Items - Opposed

First Name: Linda

Last Name: Patterson

Account Name: Linda Patterson

Street Address: <<< REDACTED >>>

City: Sedona

State: AZ

Zip Code: 86351

<<< REDACTED >>>

Company: Pine Valley Water Company

Division: Water

Lance Wischmeier

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: W-02181A-15-0216

Docket Position: Against

Linda Patterson

<<< REDACTED >>>

Sedona, AZ 86351

<<< REDACTED >>>

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Arizona Corporation Commission

DOCKETED

JUL 28 2015

DOCKETED BY

TV

2015 JUL 28 PM 2 21
RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

I would like to call to question the company's requested increase notice of which wasn't mailed to all. They are not operating in good faith. The figures they cite, unaudited no less, reflect a considerable loss which is a misrepresentation. When PVWC explained their inability to install the required arsenic filtration system, residents spent weeks coming up with a solution. 30 households, almost 20% of those in Pine Valley, paid \$1000.00 a pop to make the arsenic filtration system a reality. These households were to be paid back in water: they would pay no water bills until their "balance" was exhausted. This explains the apparent shortfall in income which will disappear very soon if it hasn't already.

The residents have been supportive of the company's quest for compliance and it's inevitable resulting rate increase. One even donated a back up generator to further improve the system. I just ask that the books be examined prior to approval of a more reasonable increase.

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Arizona Corporation Commission

Utilities Complaint Form

Notes:

Date:

User:

Submitted By:

Note Type:

7/24/2015

Al Amezcua

Other

Investigation

Comments noted for the record and docketed. CLOSED.

An inquiry was also issued please see 2015-123459.
